

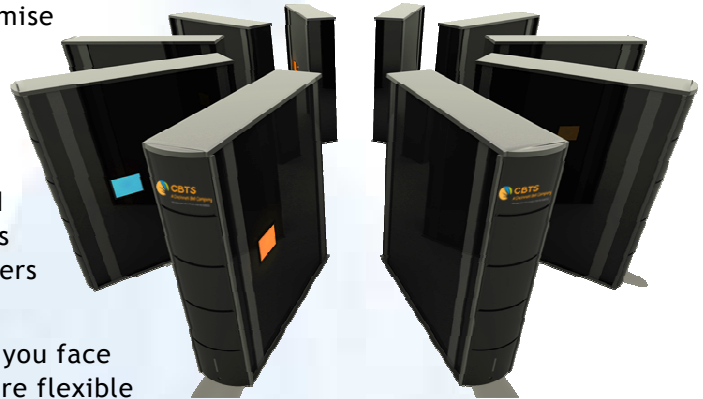
Dynamic Solutions from an IT Leader

CBTS offers a range of Managed Services to address any issues that arise with your hosted environment or on-premise equipment. These solutions range from device monitoring to full outsourcing services.

CBTS has built a state-of-the-art infrastructure that encompasses numerous data centers, an Enterprise Network Operations Center (ENOC), and a robust infrastructure monitoring platform. This is complimented by a staff of highly qualified engineers and professionals.

CBTS can partner with you to meet the challenges you face in managing your IT infrastructure. Our solutions are flexible and scalable. CBTS' best-of-breed technology platforms enable our customers to enjoy on-demand dedicated or shared access to many different services.

We offer a wide array of innovative solutions aimed at helping you better manage your IT environment.



Enterprise Network Operations Center



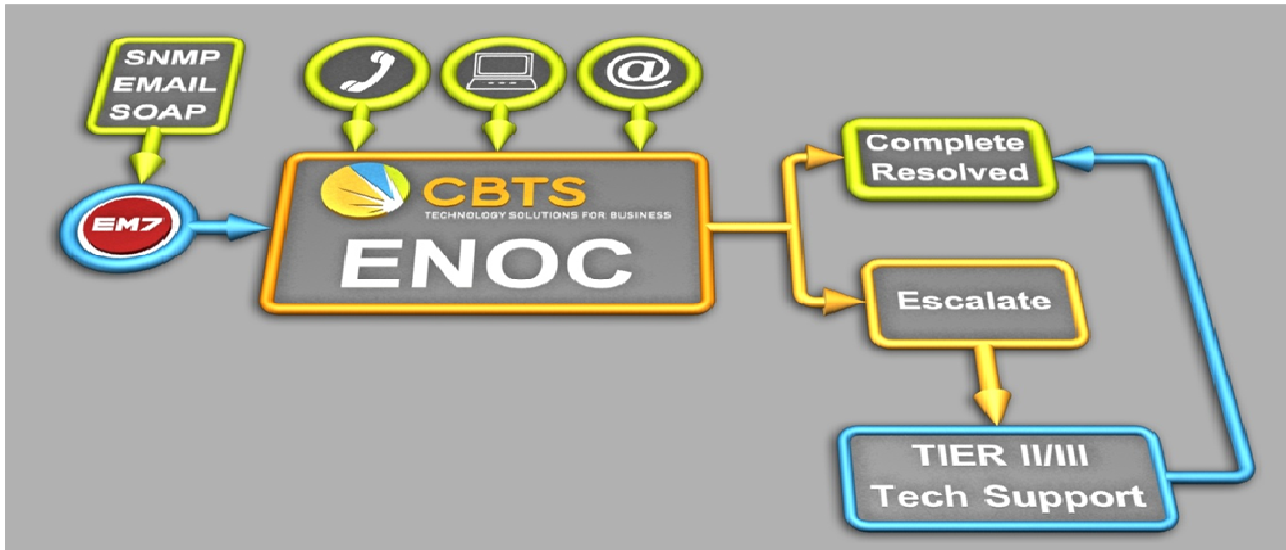
We leverage our Enterprise Network Operations Center (ENOC) to detect and provide rapid response to all alarms, alerts and notifications.

Our 10,000 sq/ft ENOC facility houses multiple certified Tier II/III engineers who are focused on mitigating any impact to your business. The ENOC is staffed 24x7x365 and proactively responds to threats before your business is impacted.

Basic Service Offerings

- > Problem Management
- > Configuration Management
- > Release Management
- > Change Management
- > Device Monitoring
- > Device Administration
- > Incident Management
 - Managed Backup
 - Managed Network
 - Managed Security
 - Managed Server
 - Managed Storage
 - Managed Voice

Customer Oriented Service Desk Resolves Issues Quickly



These components allow us to deliver solutions and services at the highest level, developed to protect and enhance your existing infrastructure.

All Services are Offered out of Our Premier Data Center

- > Six (6) TIER 3 Data Centers strategically located
- > 310,000 sq. ft. of Data Center space
- > Exceeds all federal standards for disaster protection
- > 100% Redundancy
- > Seven levels of physical security

Service Offering	Monitoring / Management Services and Tier 1-4 Support	Current Count of Managed Devices, Phones
Network Services	Routers, switches, security appliances	15,000+ devices
Server Services	Wintel, Unix	600+ servers
Voice Services	Cisco, Avaya, Nortel, Mitel, Siemens and others	105,000+ handsets
End User Computing	End-to-end management of user desktops	125,000+ desktops
Storage and Backup	Disaster Recovery facilitated by backup, storage, storage-on-demand, and replication	1.1 PB (Pb)